



# HEALTHCON 2023

**NASHVILLE, TN**

GENERAL INFORMATION

SATURDAY / SUNDAY

MONDAY

TUESDAY

WEDNESDAY

## CONFERENCE PROGRAM

Hybrid Event  
May 21-24, 2023

- In-person - Nashville, TN
- Virtually - Anywhere

# Walk away a winner at **HEALTHCON 2024**

Announcing HEALTHCON 2024

Las Vegas, NV | Hybrid Event

80+ Sessions | 65+ Speakers | April 14-17 | Unlimited Fun

Lay down your luck and live a little.

Sign up today for an unforgettable experience that combines top-notch education with non-stop fun. With our unbeatable offer, you can pre-register for just \$795 for our biggest event of the year.

Visit our Member Success team in the Exhibit Hall or call 877-524-5027 to claim your spot now. And for even more convenience, use coupon code **HEALTHCON24** when you register through the conference app. But hurry — this offer ends June 16.



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AAPC CEO

**Bevan Erickson**

## Dear attendees,

AAPC is pleased to be hosting HEALTHCON 2023 — in-person in Nashville and virtually/online. We hope you are just as excited for this opportunity to gather, enrich your knowledge, share experiences, build your network, and make new memories.

This year, the conference offers a wide array of learning opportunities. We hope you'll get the most out of it by attending as many sessions as you can. You'll come home with new insights for best practices and important changes affecting our industry and your organization. Whether you're here in Nashville or joining virtually, be sure to ask questions, share your feedback, contribute your own expertise where appropriate, and absorb as much as possible.

There is incredible value in knowledge sharing and collaboration with your fellow industry professionals. If you're attending in-person, be sure to connect over conference meals and during our assortment of free after-hours events, including a Codify Happy Hour and an AAPC meet up in downtown Nashville at the Wildhorse Saloon.

If you're tuning in remotely, check out our virtual café and participate in online discussions. We'll have conference games with great prizes to keep everyone engaged. HEALTHCON is a not-to-be-missed event — and a great opportunity to expand your professional network and learn from people with years of valuable experience.

Between sessions, take time out to catch up with old friends and make new connections in person or through our AAPC Conferences app. I challenge you to establish at least 10 new connections before the conference is over. If you miss a session — no problem. All registered attendees will have the option to access all the sessions on demand after the live event has passed.

Finally, don't forget to visit the Exhibit Hall. Here, in-person and virtual attendees can learn about valuable resources and watch educational demos on products and services that are revolutionizing our industry.

We are very excited to connect and spend several days with thousands of industry professionals once again. We hope you leave feeling refreshed, recharged, and ready to tackle any new challenges that come your way.

All the best,

*Bevan joined AAPC in 2007 and serves as its chief executive officer. Prior to AAPC, he spent a decade in the high-tech industry where he excelled at web marketing and technology-based product development. He grew up in Northern California, was educated at Brigham Young University, met his wife in Alaska, and has settled down to raise his four boys on a small lake in the mountains of Northern Utah. He enjoys family, water sports, cycling, traveling, and work — in that order. He is blessed to work with an amazing group of professionals within AAPC who both collectively and individually are relentless in their drive to make our organization and members successful.*



## Get ahead for 2024!

Stop by the AMA's booth 114 to learn more about our latest core titles.

- *CPT® 2024 Professional Edition*
- *CPT® Changes 2024: An Insider's View*
- *HCPCS Level II Professional 2024 Edition*
- *Medicare RBRVS 2024: The Physician's Guide*
- *ICD-10-CM 2024: The Complete Official Codebook*
- *ICD-10-PCS 2024: The Complete Official Codebook*

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- Optum code set books, with exclusive Optum Edge features, specialty cross-codes and payment guides
- Online coding tools like EncoderPro.com and RevenueCyclePro.com

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**To learn more:**

Visit: [optumcoding.com](https://optumcoding.com)

Call: 1-800-464-3649, option 1



**Find out more – visit us at booth 513**

# General Information

## MEDICAL EMERGENCY

In an emergency, please call 911. The Gaylord Opryland Resort has 24-hour security coverage. Security can be reached at (615) 458-5555.

## BUSINESS CENTER

The FedEx Business Center is located in the Convention Center and is open Mon.-Sun. from 6:00 am to 9:00 pm. All shipping should be arranged through the FedEx Business Center which can be contacted directly at (615) 391-0381.

## PARKING

Overnight parking charges: Self-parking \$33.00+ per day: Valet \$45.00+ per day.

## LOST AND FOUND

Be sure to keep all personal belongings with you at all times. AAPC cannot be responsible for any personal property left in the meeting/session rooms. All recovered items will be given to the hotel lost and found office, located down the hallway to the right of the Cascades Lobby.

## LUGGAGE STORAGE

You may store your luggage at the Bell Desk, located in the Cascades Lobby. While luggage storage is complimentary, it is customary to tip a minimum of \$1 per bag.

## CONFERENCE TIME

The conference schedule is listed in Central Time (local Nashville time). Please be aware if you are attending virtually and live in a different time zone. The conference web app will list the session time and “Your Time” for reference.

## SLIDE PRESENTATIONS

Following the conference, slide presentations remain available for two weeks. They may be found in the conference app or by logging in to your My AAPC account at [www.aapc.com](http://www.aapc.com).

## SESSION CHANGES

If you download the AAPC conference app, you may make class changes directly in the app. Under the tab named “Sessions,” where the schedule is listed by day, add the plus sign on the right-hand side of your preferred session to add it to your schedule. You can then select “My Agenda” at the top of the screen to see only your selected sessions.

## STANDBY LINE

The standby line is for individuals who would like to attend a session but do not have it noted on their schedules. We seat registered attendees prior to seating the standby line. Every effort is made to accommodate all interested parties, but room capacity must be adhered to. Strict fire code regulations prohibit people from sitting on the floor.

## RECORDING OF CONFERENCE SESSIONS

This conference is being recorded through Zoom. As an attendee, you will receive access to all 80 session recordings. You will not be able to earn CEUs from the recordings since they are only for you to reference for educational purposes. The recordings will become available 30 days after the conference ends and will be available for one year.

## EARNING CEUs

Registration for HEALTHCON does not guarantee you will receive continuing education units. You must attend sessions live to receive credits. Most sessions are worth 1.25 CEUs, although some general sessions are worth less. At the end of each session, the speaker will provide a CEU code. This CEU code activates your CEU Tracker in your member area at [www.aapc.com](http://www.aapc.com).

## CEU CARD

A CEU card can be found at the back of this program. Fill in the sessions you attend with the corresponding CEU code given by the presenter at the conclusion of each session. You need only submit a copy of the CEU card if selected for renewal verification. Please retain your own copy with the codes filled in. AAPC is not responsible for lost cards.

## SPECIALTY CREDENTIAL CEUs

The specialty CEUs for each session can be found online at [www.HEALTHCON.com](http://www.HEALTHCON.com) on the “Agenda” tab, under session information, or will populate in your CEU tracker when you enter the index codes.

## CERTIFICATE OF ATTENDANCE

You will find an electronic version of this certificate in your My AAPC area when signed in at [www.aapc.com](http://www.aapc.com). This certificate is proof of attendance only and is not accepted by AAPC for CEUs.



# Exhibit Hall Hours

Don't forget to stop and see the Exhibit Hall and all that our great vendors have to offer. We appreciate their support and could not present our conferences without them. The Exhibit Hall is open during dedicated hall hours, so you may visit the vendors while you eat.

## SUNDAY, MAY 21

Welcome Reception ..... 4:30 pm – 6:30 pm CT

## MONDAY, MAY 22

Breakfast with Exhibitors ..... 8:00 am – 9:00 am CT

Morning Break with Exhibitors ..... 10:00 am – 10:30 am CT

Lunch with Exhibitors ..... 11:45 am – 1:00 pm CT

Afternoon Break with Exhibitors..... 2:15 pm – 2:45 pm CT

## TUESDAY, MAY 23

Breakfast with Exhibitors ..... 8:00 am – 9:00 am CT

Lunch with Exhibitors ..... 11:45 am – 1:00 pm CT

Last Chance to Visit with Exhibitors ..... 3:45 pm – 4:15 pm CT

## PRODUCT STORE

Stop by the product store to purchase AAPC logoed merchandise.

Show your AAPC spirit with a new AAPC accessory!



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**Clair Kelley, CPC, CPMA, COBGC, RH-CBS**

*Revenue Cycle Manager*

810.885.3593

ckelley@theybargroup.com

[www.theybargroup.com](http://www.theybargroup.com)



# Anatomy Expo

*Celebrate the wonders of human anatomy at our very popular AAPC Anatomy Expo. This fast-paced event offers an in-depth look into the complex machine we call the human body. Physicians and clinical experts from a variety of specialties will use anatomical models, devices, and videos to provide an insider's look at the anatomic and physiologic nuances of the body. Novice and expert alike will find this session fun, informative, and exhilarating.*

## Under Pressure! Pressure Injuries: The Goal is Zero(?)

Daria Malan, CPC

Pressure ulcer wounds affect 2.5 million patients and cost the U.S. \$10 billion per year, presenting a significant risk to our aging population. They often go undetected or are misclassified. As part of the Anatomy Expo, this presentation sets out to clarify causal factors and depict proper wound staging (I-IV).

## Percutaneous Interventions

David Zielske, MD

Cardiovascular interventions have evolved over the years due to technological innovations. Come see and handle many of these devices, including angioplasty balloons, stents, wires, catheters, and filters. Take a turn touching and deploying in models of the blood vessels.

## Heard That

Samuel Church, MD

Join me to review ear anatomy, including common ear conditions and treatments. With the aid of "ear simulators" and video otoscopes, participants will get to test their operation skills and remove foreign bodies and wax.

## Anatomic and Molecular Pathology Utilization in the Contemporary Diagnosis and Treatment of Breast Cancer

Mark Synovec, MD

Breast cancer is a leading cause of morbidity and mortality in the United States. This presentation will review how pathologists address this disease and associated surgical pathology specimens and provide meaningful information to optimize care of affected patients through prognostic information and the creation of appropriate individualized treatment plans by treating clinicians.

## Down With the IUD?

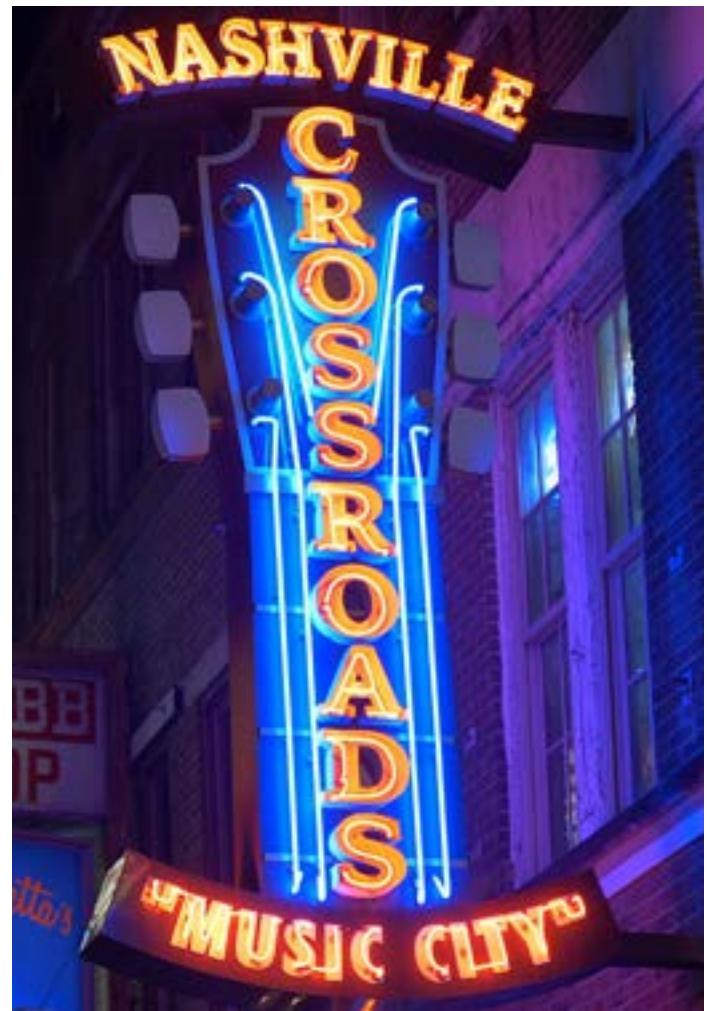
Brittany Parker

Learn about the indications, pros and cons, and types of IUDs, as well as hands-on experience for how they are placed.

## Head and Neck Anatomy for the ENT Coder

Lawrence Simon, MD

Ever wonder why the ethmoid sinuses are so important to the frontal and sphenoid sinuses? Or what the difference is between polypoid mucosa and a polyp? What does it really mean when surgeons talk about the osteomeatal complex, the nasal valve, and those special branches of the hypoglossal nerve? In this presentation, otolaryngologist and CPT® Editorial Panel member Dr. Larry Simon will provide an overview of the complex anatomy of the head and neck as it pertains to the most commonly performed otolaryngology procedures, with special emphasis on anatomic terms that are critical to a coder's ability to interpret operative notes and select the most appropriate code for the service.



# Legal Advisory Board Members



**Timothy Blanchard**  
JD, MHA, FHFMA



**Michael Miscoe, Esq.**  
CPC, CASCC, CUC,  
CCPC, CPCO, CPMA,  
CHCC



**Karina Johnson**  
COC, CPC, CPCO,  
CDEO, CIC, CPB, CPMA,  
CPPM, CPC-I, CANPC,  
CCC, CGSC, CHONC,  
COBGC, COSC, CPCD



**Stacy Harper**  
JD, MHSA, CPC



**Christopher Parrella**  
JD, CPC, CHC



**Robert Pelaia, Esq.**  
CPC

# National Advisory Board Officers (2022-2024)



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Colleen Gianatasio,  
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**President-Elect**  
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CPEDC

## Provider enrollment errors come at a high price.



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At 360ehg, we have **20+ years** of experience managing all aspects of provider enrollment. We can help you ensure compliance and save money. After all, we've saved our clients over **\$16 million**. We offer services related to:

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- ✔ Process Improvement
- ✔ Acquisitions & Mergers

- ✔ Internalizations
- ✔ Education & Training
- ✔ And more!

Learn how we can help at [360ehg.com](https://360ehg.com)

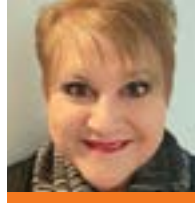
# National Advisory Board Members (2022-2024)



**Andrea Faber**  
HIM



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CPC, CPEDC  
Career Advancement  
Officer



**Becky Strom,**  
COC, CPC, CPCO  
Coding, Document QA  
Manager



**Bridget Toomey,**  
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RCM, Project  
Management



**Catherine  
Butterfield,**  
CPC, CRC  
Project Management



**Corella Marie  
Lumpkins,**  
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CPPM, CPC-I  
RCM, Provider  
Education/Compliance



**Donna Malone,**  
CPC, CRC  
CDI, Risk Adjustment



**Gabriel Aponte,**  
COC, CPC, CDEO,  
CDEO, CIC, CPMA,  
CRC, CCC, CHONC  
HIM



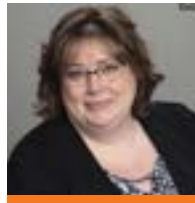
**Jacob Swartzwelder,**  
CPC, CRC, CEMC  
E/M Auditing, Risk  
Adjustment, Leadership



**Jennifer Lavoie, CPC**  
Revenue Integrity



**Jessica Halliday,**  
CPC  
Journalism, Social  
Media



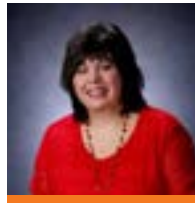
**Jessica Miller Dobbs,**  
CPC, CPC-P, CGIC  
Coding, Billing Educator



**Karen Bowman,**  
CPC, CPMA  
Practice Management



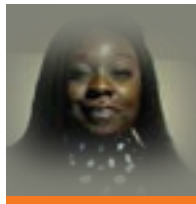
**Lisa Livingston,**  
CPC, CPMA  
Nurse Consultant



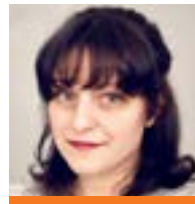
**MariaRita Genovese,**  
CPC  
RCM, Practice  
Management



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CRC, CPC-I, CENTC,  
CGSC, COBGC,  
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**Sandra Sapp-Aubin,**  
MHA, CPC  
Coding, Billing Educator



**Stephanie Sjogren,**  
CPC, CDEO, CPMA,  
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Exam and Certification  
Officer



**Stephanie Tam,**  
CPC, CPCO  
Practice Management,  
Compliance



**Stephanie Theborge,**  
CPC, CEMC, CHONC  
Member Relations  
Officer



# Local Chapter Association Board of Directors

## CHAIR



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COC, CPC, CDEO,  
CPMA, CRC, CPC-I,  
CMC, CMIS, CMOM

## VICE CHAIR



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CPC, CPMA, CRC

## SECRETARY/TREASURER



**Denise Garrett**  
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CPMA, CPPM, CSFAC

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CPC



**Kathy Parkhurst**  
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CPMA, CPPM,  
CRC, CPC-I

## REGION 2 - ATLANTIC



**Leticia Cohens**  
CPC, AAPC  
Approved  
Instructor

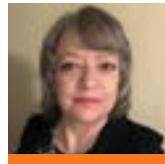


**Susan Suwinski**  
CPC, CDEI,  
CPB, CPMA,  
CRC, CGSC,  
CHONC

## REGION 3 - MID-ATLANTIC

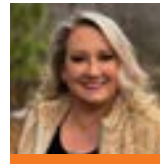


**April Boyce**  
CPC, CRC



**Beverley Stover**  
CPC

## REGION 4 - SOUTHEAST



**Beverly Johnson**  
CPC, CPCO,  
CPMA, AAPC  
Approved  
Instructor

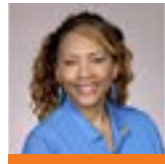


**Chanel Davenport**  
CPC, CPCO

## REGION 5 - SOUTHWEST



**Carmen Chaisson**  
CPC, COC,  
CPB, CPPM,  
CRC, CPC-I



**Rhonda McCaskill**  
CPC, COC

## REGION 6 - GREAT LAKES



**Debbie Deprest**  
CPC, CPC-P,  
CPB, CPC-I



**Nicole Snyder**  
CPC, COC,  
AAPC  
Approved  
Instructor

## REGION 7 - MOUNTAINS/PLAINS



**Revina Williams**  
CPC, CPC-I



**Yvonne Ellison**  
MSN, RN, CPC

## REGION 8 - WEST



**Julia Mitchell**  
CPC, COC,  
CDEO, CPCO,  
CRC



**Kristin Rodriguez**  
CPC, COC,  
CDEO, CPMA,  
CRC, CPC-I,  
CEMC



# Past Conferences & Acknowledgements

## PAST NAB PRESIDENTS

2018-2021	Michael Miscoe, Esq.
2015-2018	Jaci Kipreos
2013-2015	David Dunn, MD
2011-2013	Cynthia Stewart
2009-2011	Terry Leone
2007-2009	Deborah Grider
2005-2007	Cindy Parman
2003-2005	Jeri Leong
2001-2003	Georgette Gustin
1999-2001	Susan Garrison
1996-1999	Janet McDiarmid
1996	Gay Boughton-Barnes
1993-1995	Nancy Maguire

## PAST AAPCCA CHAIRS

2020-2021	Heather Allen
2019-2020	Cynthia Stephenson
2018-2019	Ruby Woodward
2016-2017	Linda Martien
2015-2016	Candice Fenildo
2014-2015	Barbara Fontaine
2013-2014	Brenda Edwards
2012-2013	Angela Jordan
2011-2012	Melissa Brown-Caperton
2009-2011	Jill Young
2009	Linda Hallstrom
2007-2009	Terry Fletcher

## LOCAL CHAPTER OF THE YEAR

2022	Bradenton, Florida
2021	Palo Alto, California
2020	Jefferson City, Missouri
2019	Billings, Montana and Minneapolis, Minnesota
2018	Garden City, New York
2017	Winston-Salem, North Carolina
2016	Tulsa, Oklahoma
2015	Monmouth, New Jersey
2014	Albany, New York
2013	Spartanburg, South Carolina
2012	St. Louis West, Minneapolis
2011	Springfield, Missouri
2010	Columbia, South Carolina
2009	Chapel Hill, North Carolina
2008	Savannah, Georgia
2007	Charlottesville, Virginia
2006	Loma Linda, California
2005	Kansas City, Missouri
2004	Nashville, Tennessee
2003	Madison, Wisconsin
2002	Atlanta, Georgia
2001	Omaha, Nebraska (Metro Omaha)
2000	Atlanta, Georgia
1999	Peoria, Illinois
1998	Little Rock, Arkansas
1997	Honolulu, Hawaii
1996	Birmingham, Alabama and Honolulu, Hawaii

## LOCATIONS OF NATIONAL CONFERENCES

2022	Virtual
2021	Dallas, Texas
2020	Virtual
2019	Las Vegas, Nevada
2018	Orlando, Florida
2017	Las Vegas, Nevada
2016	Orlando, Florida
2015	Las Vegas, Nevada
2014	Nashville, Tennessee
2013	Orlando, Florida
2012	Las Vegas, Nevada
2011	Long Beach, California
2010	Jacksonville, Florida
2009	Las Vegas, Nevada
2008	Anaheim/Orlando, Florida
2007	Seattle, Washington
2006	St. Louis, Missouri
2005	Salt Lake City, Utah
2004	Atlanta, Georgia
2003	Honolulu, Hawaii
2002	Washington, D.C.
2001	Las Vegas, Nevada
2000	Minneapolis, Minnesota
1999	Anaheim, California
1998	Dallas, Texas
1997	Orlando, Florida
1996	San Diego, California
1995	New Orleans, Louisiana
1994	Nashville, Tennessee
1993	Bahamas Cruise



# Schedule at a Glance

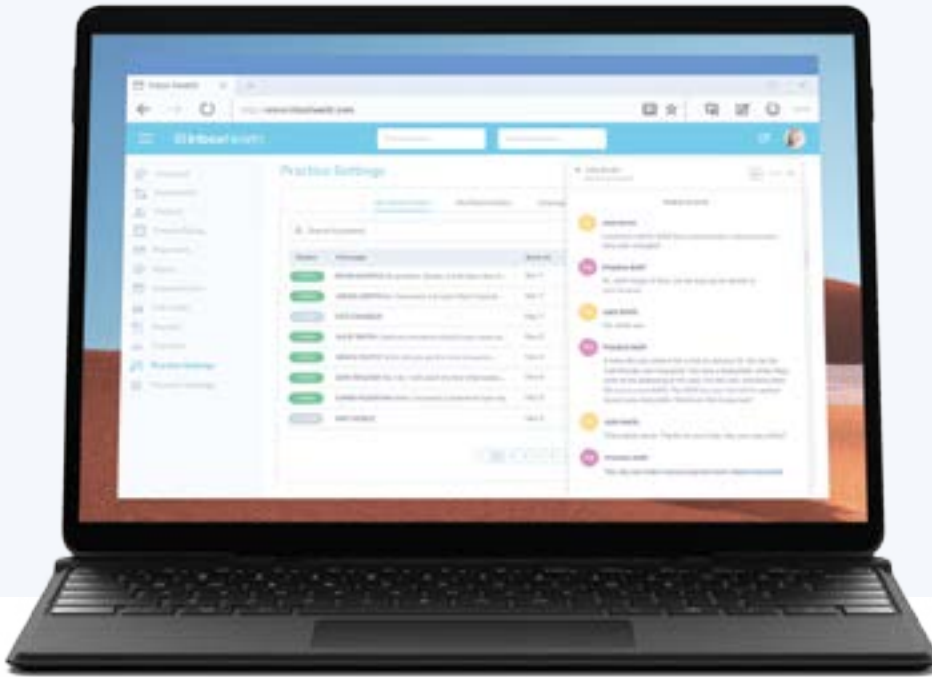
Start Time	End Time	Event Type	Event
<b>Saturday, May 20, 2023</b>			
8:00 am	4:00 pm	Pre-Conference	Teach the Teacher
8:00 am	12:00 pm	Pre-Conference	Exam
3:00 pm	8:00 pm	Pre-Conference	Chapter Leadership Appreciation & Dinner
<b>Sunday, May 21, 2023</b>			
11:00 am	12:00 pm	Pre-Conference	AAPC Wants Thought Leaders – That Means You!
12:00 pm	1:00 pm	Pre-Conference (5 Concurrent Breakouts)	Speed Networking/Ask the Experts
1:00 pm	1:45 pm	Pre-Conference	Rookies – Learn the Ropes
2:00 pm	3:00 pm	General Session 1	Conference Welcome
3:15 pm	4:30 pm	General Session 2	E/M Panel
4:30 pm	6:30 pm	Exhibit Hall 1	Welcome Reception
<b>Monday, May 22, 2023</b>			
8:00 am	9:00 am	Exhibit Hall 2	Breakfast
8:00 am	5:00 pm	Boot Camp	CPMA® Boot Camp
8:00 am	5:00 pm	Boot Camp	CRC® Boot Camp
9:00 am	10:00 am	General Session 3	Keynote Session: Paul Keckley
10:00 am	10:30 am	Exhibit Hall 3	Break
10:30 am	11:45 am	Breakout 1	10 Sessions
11:45 am	1:00 pm	Exhibit Hall 4	Lunch Break
1:00 pm	2:15 pm	Breakout 2	10 Sessions
2:15 pm	2:45 pm	Exhibit Hall 5	Break
1:00 pm	4:00 pm		Anatomy Expo
2:45 pm	4:00 pm	Breakout 3	10 Sessions
4:00 pm	4:15 pm		Break
4:15 pm	5:30 pm	Breakout 4	10 Sessions
5:30 pm	7:00 pm	Special Event	Codify Happy Hour

# Schedule at a Glance (Cont.)

Start Time	End Time	Event Type	Event
<b>Tuesday, May 23, 2023</b>			
8:00 am	9:00 am	Exhibit Hall 6	Breakfast
9:00 am	10:15 am	General Session 4	Legal Trends Panel
10:15 am	10:30 am		Break
10:30 am	11:45 am	General Session 5	The CPT® Code Set and Digitally Enabled Care
11:45 am	1:00 pm	Exhibit Hall 7	Lunch Break
1:00 pm	2:15 pm	Breakout 5	10 Sessions
2:15 pm	2:30 pm		Break
2:30 pm	3:45 pm	General Session 6	Alternate Career Paths and Opportunities in RCM Panel
3:45 pm	4:15 pm	Exhibit Hall 8	Break
4:15 pm	5:30 pm	Breakout 6	10 Sessions
7:00 pm	10:00 pm	Offsite	Honky-Tonk After-Hours Corral
<b>Wednesday, May 24, 2023</b>			
8:00 am	9:00 am	General Session 7	Networking Breakfast
9:00 am	10:00 am	General Session 8	Keynote Session: Larry Weaver
10:00 am	10:15 am		Break
10:15 am	11:30 am	Breakout 7	10 Sessions
11:30 am	11:45 am		Break
11:45 am	1:00 pm	Breakout 8	10 Sessions







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✓ Patient Support

✓ Patient Payments

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- Cerner
- PtEverywhere
- Kareo
- ChiroTouch
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# Schedule: Saturday, May 20, 2023

8:00 AM - 4:00 PM | 8 CEUs

## Teach the Teacher

Kris Taylor

### PRE-CONFERENCE

This workshop provides certified instructors with tools to improve their teaching and communication skills. This is also a great opportunity to network with other instructors. Earn 8 CTUs or 8 CEUs for participation in this workshop.

8:00 AM -12:00 PM | 0 CEUs

## Exam

### PRE-CONFERENCE

3:00 PM - 8:00 PM | 3 CEUs

## Chapter Leadership Appreciation & Dinner

Marti Johnson

### PRE-CONFERENCE

As a local chapter officer, you are cordially invited to be our guest at the Officer Leadership and Appreciation Meeting and Dinner at HEALTHCON 2023! The AAPCCA Board of Directors will hold a leadership and idea exchange networking meeting for all officers. Please plan on coming for some great tips on serving as a local chapter officer and networking with fellow officers. **\*\*REGISTRATION IS FOR CURRENT CHAPTER OFFICERS\*\***

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# Conference Notes

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# Schedule: Sunday, May 21, 2023

12:00 PM - 1:00 PM | 1 CEUs

## Speed Networking/Ask the Experts

Panel of Experts

### PRE-CONFERENCE (5 CONCURRENT BREAKOUTS)

This pre-conference session is only available to in-person attendees in Nashville. You will have the opportunity to meet with a panel of experts to ask all your pressing questions.

- Ask an Auditor or Compliance Professional Panel
- Ask a CDI or Risk Adjustment Professional Panel
- Ask a Practice Manager Panel
- Ask a Coder Panel
- Ask a Biller Panel

1:00 PM - 1:45 PM | 0.75 CEUs

## Rookies – Learn the Ropes

Alex McKinley

### PRE-CONFERENCE

Is this your first HEALTHCON? Then this is the session for you! This session will be as informative as it is interactive. Learn about using our app, logging CEU codes correctly, networking best practices and other information that will help you get the most out of your HEALTHCON experience.

2:00 PM - 3:00 PM | 1 CEUs

## Conference Welcome

Bevan Erickson

### GENERAL SESSION 1

Join Bevan Erickson, AAPC's CEO, for his State of AAPC address. He will cover exciting new and upcoming developments within your organization, why we're moving in these directions, and how these evolutions will impact your daily life, both inside and outside of work.

3:15 PM - 4:30 PM | 1.25 CEUs

## E/M Panel

Jaci J. Kipreos, COC, CPC, CDEO, CPMA, CRC, CPC-I, CEMC / Samuel Le Church MD, MPH, CPC, CRC, CPC-I / Raemarie Jimenez, CPC, CDEO, CIC, CPB, CPMA, CPPM, CPC-I, CANPC, CRHC

### GENERAL SESSION 2

During this session, an expert panel made up of a physician, coder, auditor, payer and representative from the AMA will answer audience questions regarding The E/M guidelines for office visits.

4:30 PM - 6:30 PM

## Welcome Reception EXHIBIT HALL 1

# Conference Notes

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# Schedule: Monday, May 22, 2023

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8:00 AM - 9:00 AM

## Breakfast

### EXHIBIT HALL 2

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8:00 AM - 5:00 PM

## CPMA<sup>®</sup> Boot Camp

Raemarie Jimenez, CPC, CDEO, CIC, CPB, CPMA, CPPM, CPC-I, CANPC, CRHC, AAPC Approved-Instructor and Katherine Abel, CPC, CDEI, CPB, CPMA, CPPM, CPC-I

### BOOT CAMP

This 3-day boot camp helps to prepare coders/auditors for the CPMA exam. Topics covered will include medical record and documentation guidelines, coding concepts, fraud and abuse, scope and statistical sampling methodologies, medical record abstraction and auditing skills, quality assurance and risk analysis, and communication of audit findings. This is an accelerated review for experienced medical coders and auditors. Get test-taking tips and sample test questions mimicking those found on the CPMA<sup>®</sup> certification exam. Gauge your readiness and find knowledge gaps to earn the CPMA<sup>®</sup> credential successfully. Attendees must bring CPT<sup>®</sup>, HCPCS Level II, and ICD-10-CM codebooks. We strongly recommend that students buy the CPMA<sup>®</sup> Study Guide.

Boot camp is in-person only. All Boot Camp Sessions will run concurrent during the breakout sessions. Attendees will take part in the HEALTHCON general sessions and all meals. The test can be taken on the last day. If you wish to postpone the exam, the voucher is good for one year from the date of purchase. Attendees will receive a schedule breakdown 30 days prior to the event.

Requirements: CPT<sup>®</sup>, HCPCS Level II, and ICD-10-CM code books.

Study guide and code books will be available onsite for purchase at a discounted rate.

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8:00 AM - 5:00 PM

## CRC<sup>®</sup> Boot Camp

Donna Malone, CPC, CRC, AAPC Approved-Instructor

### BOOT CAMP

This three-day boot camp helps to prepare coders for the CRC<sup>®</sup> exam. Topics covered will include various risk adjustment models, including CMS, Medicaid, and CDPS models. More information on risk scores and how they correlate to population health and financial ties will also be covered. Quality measures and predictive modeling will also be touched upon. Clinical documentation and how variations by a provider can affect ICD code selections and, in turn, risk adjustment values will also be reviewed. This boot camp will include some of the thought processes and knowledge necessary for the CRC<sup>®</sup> exam while offering real-world case studies to work on as a group and individually. This is an accelerated review for coders with diagnostic, inpatient, or risk adjustment coding experience. All coders are welcome to join, as there is information for every level.

Boot camp is in-person only. All Boot Camp Sessions will run concurrent during the breakout sessions. Attendees will take part in the HEALTHCON general sessions and all meals. The test can be taken on the last day. If you wish to postpone the exam, the voucher is good for one year from the date of purchase. Attendees will receive a schedule breakdown 30 days prior to the event.

Requirements: ICD-10-CM code book.

Code book will be available onsite for purchase at a discounted rate.

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9:00 AM - 10:00 AM | 1 CEUs

## Keynote Session

Paul Keckley

### GENERAL SESSION 3

Specializing in independent healthcare research and policy analysis. Paul H. Keckley is Managing Editor of The Keckley Report, a healthcare policy analyst and widely known industry expert. He is a frequent speaker and advisor to healthcare organizations focused on long-term growth, sustainability and advocacy strategies. In addition to weekly Keckley Report, he has published three books and 250 articles. During the period preceding the passage of the Affordable Care Act, he facilitated sessions between White House Office of Health Reform and major health industry trade groups as private sector input was sought in the legislation. He serves on the board of Tivity Health and as an advisor to Western Governors University, Erdman, Sullivan Cotter and the Lipscomb University College of Pharmacy. He is a member of the Health Executive Network and Healthcare Financial Management Association.

10:00 AM - 10:30 AM

## Break

### EXHIBIT HALL 3

10:30 AM - 11:45 PM | 1.25 CEUs

## Breakout Session 1

### 1A: Thinking Like an MD for E/M Services

CJ Wolf MD Med CPC COC, COC, CPC

What is going on in a physician's mind when performing and documenting an E/M service? How does a physician apply MDM concepts from a clinical perspective? In this presentation, we will use case examples to discover how a physician mentally processes a patient encounter; what is, or is not, being said between the lines in a medical encounter; and clinical examples of signs, symptoms, and diseases E/M coders should recognize.

### 1B: 2023 CPT Coding Updates for Interventional Radiology and Cardiology, an Expanded View

David Zielske, MD, COC, CIRCC, CCC, CCVTC

This session will focus on the 2023 CPT code updates for IR and Cardiology procedures, with a review of existing CPT coding for dialysis circuit intervention, pulmonary arterial intervention (including thrombolysis, thrombectomy, revascularization embolization), and percutaneous congenital heart diagnostic and interventional procedures.

### 1C: Radiation Oncology Coding

Lisa Howard, CPMA, CRC

Radiation oncology coding has nuances unlike any other specialty. In this session, I will cover the basics of radiation oncology coding and the use of roadmaps in the coding world.

### 1D: Inpatient Coding – Getting Back to Basics

Amy C Pritchett, AAPC Fellow, CPC, CPCO, CDEO, CPMA, CRC, CPC-I, CANPC, CASCC, CEDC

In this presentation, we will get back to the basics of inpatient coding. We will start with facility coding guidelines and make our way to billing and coding for inpatient claims. We will also discuss the impact on the revenue cycle when inpatient-only procedures are improperly billed as outpatient procedures.

### 1E: What's Up With DRGs?

Shannon Cameron MBA MHIIM CPC, CPC

This session will cover facility coding as it relates to common denials and top misreported DRGs per recent CMS and OIG feedback. After a brief refresher on how DRGs are coded and billed, the presentation will focus on ways to ensure compliance. Conundrums and challenges organizations face during the facility revenue cycle process will be reviewed, as well as ways to determine if your facility is compliant.

## 1F: How to Manage Leadership in a Changing Landscape

Rhonda Buckholtz, CPC, CDEO, CPMA, CRC, CENTC, CGSC, COBGC, COPC, CPEDC, Approved-Instructor

When a new colleague joins the team, they bring their own personal mindset with them. This can be challenging when different generations work together. In this session, we will learn to facilitate communication and work styles between multigenerational teammates. Learn how to help others go outside of their comfort zones to work in harmony.

## 1G: Revenue Cycle Focusing on 3 Main Billing Issues

Sherrie Lynne Thevel, CPC, CPMA, CPPM, CRC, CPC-I

This presentation will deep dive into three key main areas of revenue cycle management. Revenue Cycle is critical to hospitals and physician practices. There are so many areas that impact revenue cycle. My presentation will tackle the three key parts of revenue cycle and dissect each piece of the puzzle. We will discuss in depth processes of identifying, problem solving, managing and controlling revenue cycle as a whole, leading to cleaner AR.

- Patient Registration
- Collections Processes
- Inaccurate Coding

## 1H: Risk Mitigation Audits and Why They Are Necessary

Amanda Proctor, CPC, CPCO, CDEO, CPMA, CRC, Approved-Instructor

This presentation explains what risk mitigation audits are and why they are imperative to any organization. Risk mitigation

audits review trends in the industry to uncover the diagnoses that pose the highest risk for inaccurate coding. They also can assess an organization for root cause analysis, allowing for more focused areas of education. While primarily focused on risk adjustment, the information in this session can be applied to any coding specialty.

## 1I: Crafting Surgical Letters and Cost Estimates

Dawn Cook

Medical offices are often asked to prepare a surgical letter that outlines the costs of a future surgery or procedure. While you may be familiar with the charges that your office will generate, how do you estimate the reasonable charges for surgical facilities, the cost of anesthesia, neuromonitoring, and pre- and postoperative care such as physical therapy, medications, and equipment? Learn how from a life care planner who has prepared hundreds of cost projections for medical care.

## 1J: Workplace Violence Considerations and Verbal De-escalation Strategies

Heather Morigan, CPCO

The introduction of H.R.1195 (the Workplace Violence Prevention for Health Care and Social Service Workers Act) requires healthcare providers to establish a workplace violence plan. This presentation discusses the necessity of a workplace violence plan, outlines the core requirements, and addresses verbal de-escalation techniques that staff can use as a component of preventing workplace violence.

11:45 AM - 1:00 PM

## Lunch Break

EXHIBIT HALL 4

1:00 PM - 2:15 PM | 1.25 CEUs

## Breakout Session 2

### 2A: Modifier 25 – The Significant, Separate, and Identifiable Case Studies

Maya Turner, CPC

In this session, we will unpack modifier 25 by reviewing case scenarios with detailed explanations. This interactive presentation

will gauge the opinions of attendees and their approach on how to educate providers.

### 2B: Pathophysiology of Heart Diseases

Sharon Jane Oliver, CPC, CDEO, CPMA, CRC, Approved-Instructor

Heart disease is among the top killers in the United States. This presentation will address the top recorded diagnoses pertaining to heart disease, how the diseases progress, and what steps can be taken through the care plan to correct a condition. How other organ systems may be impacted will also be addressed.

## 2C: The Complex World of Clinical Genetics: Billing, Coding, and Compliance

Brittany Rambino, CPC-P / Stephanie Gandomi, CPC, CPCO

In the field of genetics testing, there is a significant challenge when it comes to billing, reimbursement, prior authorization requirements, and compliance standards that impact healthcare providers and laboratories. This unique field is riddled with nuances that are often too complex for even the most experienced coders and compliance officers to navigate. In this session, we will break down the most common coding and compliance issues related to the field of molecular genetic diagnosis.

## 2D: The ABC's of ASC's

Kristen R Taylor, CPC / Amy C Pritchett, AAPC Fellow, CPC, CPCO, CDEO, CPMA, CRC, CPC-I, CANPC, CASCC, CEDC

In this presentation, we will discuss the basics of ambulatory surgery center (ASC) coding. We will conquer the caveats of facility coding guidelines, billing, and coding for ASC claims. We will also delve into the impact that improperly billed claims for outpatient procedures have on the revenue cycle.

## 2E: Provider-Based Billing

Pamela J Warren-Brooks, COC, CPC

Many physician practices have become employed by hospitals. These practices provide their services in a clinic or office that is considered part of the hospital, and thus utilize provider-based billing. Learn how provider-based models operate, how they are billed, compliance concerns, and what resources you can use to ensure compliance.

## 2F: The Art of Practice Management

Sheila Sampath, CPB

This presentation offers intermediate-level tips for successful management of a medical office, including hiring/retaining staff; training/ongoing education; patient-focused QI; and effective billing/AR. Join me to practice three keys to practice management success (accuracy, compliance, and continuous monitoring) through an escape room exercise. Participants will leave with an immediate implementable checklist to improve and monitor their medical practice along with proven AR reduction steps.

## 2G: Monitoring Medical Necessity: Do You Need Help?

CJ Wolf MD MEd CPC COC, COC, CPC

Medical necessity should be the underlying reason for performing and billing any healthcare service. Sometimes, however, you might not know what is, and is not, medically necessary. This session will highlight the concepts of medical necessity from a healthcare compliance program perspective, initial monitoring tools for screening for medical necessity, and a deep dive into compliance auditing concepts for medical necessity issues.

## 2H: Telehealth: OIG Audit Prospective and Fraud Schemes

Lisa Castillo, CPC-A / Brenda Beal, CPC

The OIG is actively targeting telehealth services in its investigation of fraud schemes and compliance audits following the lifting of restrictions put in place during the COVID-19 public health emergency. I will address the changes in CMS guidelines, audit documentation, and rampant fraud schemes from an OIG compliance and legal perspective.

## 2I: Compliance Plan- Why Should I?

Kathleen Michele Rowland, BSN, RN, CHC, CPC, CPC-I, CEMC

Many practices are striving to implement an effective compliance plan. Compliance can be seen as just another "requirement" in the growing list of regulations for a practice. It can be difficult to implement and maintain a compliance plan in the midst of an ever-changing healthcare system. The focus of this session will be to define compliance and provide understanding of the components of an effective compliance plan as well as methods to identify risks in your practice. We will discuss ways to develop a culture within your organization that is supportive of compliance. We will also be discussing steps that can be taken to develop or enhance the current culture to better support the implementation and ongoing efforts of compliance. This session will provide you with the tools needed to develop a "right size" compliance plan for your practice as well as clarify the quality-of-care efforts that may be affected by compliance.

## 2J: Common Sense Tips for Effective Use of Your Time

Robert A Pelaia Esq., CPC, CPCO

Some people seem to have all the time in the world to do everything they want to do. Others spend their days rushing from task to task and never finish anything. We all have the same number of hours in the day, it's just that some people use their time more effectively. This session covers some of the basic principles of time management to help you navigate the fast-paced world of practice management and medical coding.

1:00 PM - 4:00 PM | 3 CEUs

## Anatomy Expo

Celebrate the wonders of human anatomy at our very popular AAPC Anatomy Expo. This fast-paced event offers an in-depth look into the complex machine we call the human body. Physicians and Clinical Experts from a variety of specialties will use anatomical models, devices, and videos to provide an insider's look at the anatomic and physiologic nuances of the body. Novice and expert alike will find this session fun, informative, and exhilarating.

2:15 PM - 2:45 PM

## Break

## EXHIBIT HALL 5

2:45 PM - 4:00 PM | 1.25 CEUs

## Breakout Session 3

### 3A: Modifier 59: The Other Misused Modifier

Lori A Cox, CPC, CPMA, CPC-I, CEMC, CGSC, CHONC

As a follow-up to the modifier 25 presentation, let's now look at the other confusing modifier: 59. CMS and other payers are scrutinizing this modifier, so we will look at how and when to use it and how to query physicians if the operative note is unclear. We will review the NCCI manual and talk about how payers apply NCCI edits.

### 3B: Emergency Department Professional Fee E/M Coding

Raemarie Jimenez, CPC, CDEO, CIC, CPB, CPMA, CPPM, CPC-I, CANPC, CRHC

In this session we will discuss the impact the 2023 E/M Guidelines have had on emergency department code selection. We will apply the new guidelines to documentation examples and review best practices to improve the documentation to support these services.

### 3C: Coding and Billing for Psychiatry and Outpatient Mental Health Providers

Laurie Bouzarelos, CPC

Mental health services bring with them distinct documentation and coding requirements to support accurate billing. This session

will help attendees understand psychiatric service codes and guidelines, with a review of high-level concepts unique to mental health. We'll review key psychiatry evaluation and management coding concepts, including relevant add-on codes. Outcomes from psychiatry-specific audit experiences and frequently seen errors in private practice outpatient settings will be incorporated to emphasize the importance of understanding coding guidelines and payer reimbursement policies.

### 3D: Dissecting Inpatient Coding and CDI

Marco Unzueta, CPC, CDEI, CDEO, CIC, CPC-I

We all know the famous phrase, "if it's not documented, it didn't happen." In this presentation, you will learn the importance of proper dissection in inpatient coding. This will also cover the benefits of proper research methods to identify better keywords and processes to select proper ICD-10-CM and PCS codes. Also, CDI has been growing more and more every day, and this will combine how the methodology of researching can create a more powerful and effective CDI program!

### 3E: Facility-Based Coding in Emergency Medicine

Shannon Cameron MBA MHIIM CPC, CPC

Facility coding for emergency medicine services is often confused with professional coding. The two are quite different, however, and often this confusion creates billing conundrums for facilities. This presentation will cover the differences between the two with examples of common denial and audit trends based on current industry feedback and address changes which impact the ED from the 2023 OPPS Final Rule.



### 3F: Provider Responsibility in Payer Contracts

Rhonda Buckholtz, CPC, CDEO, CPMA, CRC, CENTC, CGSC, COBGC, COPC, CPEDC, Approved-Instructor

In this session we will delve into language found in payer contracts that providers need to pay attention most to in order to keep revenue flowing. We will delve into some of the main reasons you may not be getting paid correctly and how to build action plans to overcome. Attendees will understand:

1. How risk adjustment audits are costing providers and how to overcome
2. Hold harmless language and how to handle non-covered service
3. Retroactive terminations and how to defend

### 3G: NCCI and Modifiers for Ortho – Do We Really Understand the Risk?

Pam Vanderbilt, CPC, CDEO, CPB, CPMA, CPPM, CRC, CPC-I, CEMC, CFPC, CPEDC

Unbundling modifiers is commonplace in an orthopedic practice. But often, our education around the use of modifiers doesn't fully convey the underlying reason we may need them, or the risks involved in using them inappropriately. After this session, attendees will understand the reasoning behind the appropriate application of modifiers from the authoritative resources of NCCI and AMA CPT®.

### 3H: Managing the Physician and Auditor/Coder Relationship

Shannon O'Tyson DeConda, CPC, CPMA, CPC-I, CEMC

As an auditor, it is important to maintain a good rapport with providers. In many ways, they are our customers. This session will explore maintaining a healthy, respectful working relationship with providers from first impressions through maintaining a partnership based on knowledge and respect.

### 3I: Regulatory and Compliance Headwinds in Medicare Risk Adjustment

Khushwinder Singh MD MHA, CPC, CPCO, CPMA, CRC

Come learn about the latest in Medicare risk adjustment, including findings from OIG and HHS audits and the departments' recommendations and action plans to address coding compliance issues. We will discuss the findings, FCA implications, and the impact on the future of risk adjustment, HCC coding, and value-based care.

### 3J: Successful AI Integration for Healthcare

Jessica Miller, CPC

In this session, we'll discuss AI and machine learning and their uses and implications in a healthcare setting. Topics covered will include an overview of AI/machine learning, types of software products available for the healthcare market, and how to select the appropriate software. We will also discuss what might be next in the integration of these fields into more healthcare settings, including the future of computer-assisted coding (CAC).

4:00 PM - 4:15 PM

## Break

4:15 PM - 5:30 PM | 1.25 CEUs

## Breakout Session 4

### 4A: Achieving Pair-fection with NCCI

Norma Ann Panther, CPC, CIRCC, CPMA, CPC-I, CEMC, CHONC

This session provides an overview of the history of the National Correct Coding Initiative (NCCI), including how to read and use the procedure-to-procedure edits and guidelines. We'll explore how to compliantly apply modifiers to NCCI edit pairs through examples and also review the history and application of MUEs.

### 4B: Coding and Bundling Challenges in Urology

Edna Rosa Maldonado, CPC

This presentation highlights urology procedures that are bundled and commonly denied. We will also delve into medical necessity and the appropriate use of modifier 59.

### 4C: Questions from a Dermatologist

Catherine L Keegan BSBM, CCS-P, CPC

This presentation offers a deep dive into the most common dermatology coding questions asked during provider education sessions. I will provide thorough responses to questions such as, "When should I hold for path?" and "Why am I being denied for multiple biopsies?"

## 4D: Conquer the Rocky Mountain of Hospital High-Risk Areas

Marianne Durling MHA, RHIA, CCS, CDIP, CPC, CPCO, CDEI, CIC, Approved-Instructor

This session will review the various areas of high risk for hospitals. I will cover both inpatient and outpatient facilities and review risk areas for coding, billing, regulatory, and privacy. We will look through the lens of staff, administration, compliance, and outside auditors as we examine some common and uncommon risks areas.

## 4E: Coding for Complexity – What the 2023 OPPS Rule Means for ASCs

Monica Wright, CPC, CPCO, CPMA

The 2023 OPPS rule addresses the issue of additional payment for complexity in the ASC setting, similar to the complexity adjustment for outpatient hospitals. Join me to learn about the new HCPCS Level II code structure and which procedures qualify for this additional payment.

## 4F: Coaching to Improve Employee Performance

MariaRita Genovese, CPC

Coaching is a skill that allows leaders to develop more effective and meaningful working relationships with their employees. Coaching in the workplace leads to improved employee performance because it helps each team member feel recognized and valued. Join me to learn more about this valuable skill.

## 4G: Unpacking the Global Package

Jennifer McNamara, CPC, CPMA, CRC, CPC-I, CGSC, COPC

In this presentation, we will discuss the global surgical package and some of the misconceptions that lead to improper coding and reimbursement. We will review elements to the physician fee schedule and the various fee indicators that direct proper modifier assignment for various code sets, as well as common scenarios and how they affect the revenue cycle.

## 4H: Hospital/Observation 2023

Jaci J. Kipreos, COC, CPC, CDEO, CPMA, CRC, CPC-I, CEMC

We have been applying the new 2023 guidelines since January. Now it is time to do some spring cleaning and see how we are interpreting the guidelines and applying the new rules. In the session we will discuss the changes to the hospital and observation codes and guidelines and look at some documentation examples. Bring your questions and bring your thoughts to share. It is time to attempt to clean up some confusion

## 4I: Risk Adjustment Panel

Khushwinder Singh MD MHA, CPC, CPCO, CPMA, CRC / Edward Baker / Colleen Gianatasio, CPC, CPCO, CPC-P, CDEO, CPMA, CPPM, CRC, CPC-I

Learn about risk adjustment program compliance. Listen to the views of the experts from healthcare law, health plans and provider groups. Panelists will discuss areas to focus on to avoid upcoding and insufficient documentation. This session focuses on future potential liability due to false upcoding and improper documentation, assessment/revision of chart review programs, and upstream liability. Learn about good practices around building robust risk adjustment programs, promoting proper documentation and audits, and building good risk adjustment compliance guardrails for your HCC coding programs.

## 4J: The Impact of Risk Adjustment on Accountable Care Organizations

Ellen Hinkle, CPC, CDEO, CPMA, CRC, CEMC, CFPC, CGSC, CIMC, COBGC, CPCD, Approved-Instructor

Risk adjustment has a tremendous impact on the success of accountable care organizations (ACOs). In this session, attendees will learn about the evolution of risk adjustment and the role HCC coding plays in an ACO. As ACOs begin to take on more risk, understanding the impact of risk adjustment and HCC coding is vital to the success (or failure) of ACOs.

5:30 PM - 7:00 PM | 0 CEUs

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**See you soon!**

# Schedule: Tuesday, May 23, 2023

8:00 AM - 9:00 AM

## Breakfast

EXHIBIT HALL 6

9:00 AM - 10:15 AM | 1.25 CEUs

## Legal Trends Panel

Julie E Chicoine JD, RN, CPC / Christopher Adam Parrella, ESQ, CHC, CPC, CPCO / Robert A Pelaia Esq., CPC, CPCO / Michael D Miscoe, Esq, CPC, CPCO, CPMA, CASCC, CCPC, CUC

GENERAL SESSION 4

This panel discussion, led by AAPC's Legal Advisory Committee, offers insights into today's – and tomorrow's – most pressing legal concerns for medical practices and facilities facing increased financial scrutiny and regulation. Join us for this perennial favorite!

10:15 AM - 10:30 AM

## Break

10:30 AM - 11:45 AM | 1.25 CEUs

## The CPT® Code Set and Digitally Enabled Care

Samantha Ashley / Zachary Hochstetler, CPC

GENERAL SESSION 5

In the past few years, the CPT® code set has seen a lot of transformation related to coding for digitally enabled care. This presentation will outline recent changes to the overall coverage and payment landscape for telemedicine, as well as highlight recent additions to the CPT® Code set related to digital medicine and AI medical services.

11:45 AM - 1:00 PM

## Lunch Break

EXHIBIT HALL 7

1:00 PM - 2:15 PM | 1.25 CEUs

## Breakout Session 5

### 5A: Risky Business: The Continuity of Risk and Revenue Impact of MDM for E/M

Stuart Newsome

The most subjective component of MDM is risk. A thread of continuity for risk exists throughout all components of MDM. This session will reveal the relation of risk to problems and data reviewed, enabling coders and auditors to recognize indicators that impact risk overall and mitigate subjectivity, thus impacting revenue.

### 5B: Dissecting Medical Necessity

Linda Martien, COC, CPC, CPMA, CRC, CPC-I

Medical necessity is more important than ever as we face the changing guidelines for E/M services. In this session, we will examine and discuss the many components of medical necessity and how we can sharpen our skills to better support our providers as we help them improve their documentation.

### 5C: The Obstacles of Ophthalmology Coding

Karen F Perry, CPC, CPB, CPC-I

Join me as I discuss the intricacies of ophthalmology coding. I will provide detailed information on eye injections, the reasons for them, diagnoses, and how to code them. I will also touch on the various eye conditions and treatments/procedures available with coding, as well as new treatments and coding for cataract procedures.

## 5D: The Appeal Process from Denial to Completion

Holly Ridge, CPC, CPMA

Appealing denials requires a multitude of decisions. Determining which denials are appealable, how to complete an appeal, how often to appeal, and how far to appeal can be overwhelming. This presentation will focus on the entire process from start to finish.

## 5E: Grand Ole Tips for Home Health and Hospice Documentation and Coding

Amy Lee Smith, COC, CPC, CPMA

Clap your hands and stomp your feet for some tips and tricks on proper documentation and coding for Home Health and Hospice! These care settings have very complex requirements, different from what we're used to in either the facility or professional worlds, but the regulations are quite interesting. We'll cover the range of Medicare benefits, required documentation, high-level billing and coding processes, and tips for auditing these areas from a HH/H agency perspective, from a physician and facility documentation perspective, and from a billing/coding perspective. We will touch on inpatient hospice as well as in-home hospice and the various levels of care for both home care and hospice. This will be a fast-paced, high-level session on a topic new to many of you.

## 5F: Navigating MIPS Quality Reporting

Corella Marie Lumpkins, CPC, CPCO, CPB, CPPM, CPC-I

This session will focus on the four MIPS categories of the MACRA Quality Payment Program: quality, promoting interoperability, cost, and improvement activities. We will take a deep dive into what this program is all about, the various ways to report, scoring methodology, payment adjustments, and shared savings. Attendees will learn how to earn small practice or complex patient bonus points, as well as industry best practices and what practices need to be doing now for next year's submission.

## 5G: Ways to Ensure Your Medical Billers Are Productive

Jean R Pryor, CPC, CPCO, CPB, CPMA, CRC, CPC-I, CIMC

When the cat is away, the mice will play is a saying familiar to us all. If you are out of the office, how do you know your employees are working and being productive? What about all the remote workers we have now? How do you monitor them? Learn ways to ensure your employees are not taking advantage of your absence before your revenue decreases.

## 5H: Auditing 2023: What Happens in the Office Now?

Jacob Swartzwelder, CPC, CIC, CRC, CEMC, Approved-Instructor

Attendees will walk through recent updates to the Office and Other Outpatient Evaluation and Management guidelines. We will discuss new auditing pitfalls in the office setting, how to reduce organization compliance risk through Evaluation and Management coding policy, and provider education best practices to maximize updated guidelines.

## 5I: Basic Steps in Measuring an Effective Compliance Program

Astara N Crews, CPC, CPEDC

Evaluating the success of your corporate compliance program can be difficult. This session intended to provide tips for participants in measuring the effectiveness of compliance programs, based on the Office of Inspector General at the U.S. Department of Health and Human Services (OIG) guidance, including the seven elements:

1. Standards, policies, and procedures
2. Compliance program administration
3. Screening and evaluation of employees, vendors and other agents
4. Communication, education, and training on compliance issues
5. Monitoring, auditing, and internal reporting systems
6. Discipline for non-compliance
7. Investigations and remedial measures

## 5J: Medical Identity Theft

Kelly A Shew, CPC, CPCO, CDEO, CPB, CPMA, CPPM, CRC, CEMC, Approved-Instructor

Medical Identity Theft: we've all heard the stories. Some of us may have even been unfortunate enough to have experienced it. But what exactly is it? How much of an impact does it have on someone? On a practice? Join me as we review who is susceptible, warning signs to watch for, statistics, and resources for those affected. We'll also review several case studies. I look forward to seeing you there!

2:15 PM - 2:30 PM

## Break



2:30 PM - 3:45 PM | 1.25 CEUs

## Alternate Career Paths and Opportunities in RCM

Jessica Miller, CPC / Linda Martien, COC, CPC, CPMA, CRC, CPC-I / Astar N Crews, CPC, CPEDC / Leonta Williams, CPC, CPCO, CRC, CEMC, CHONC / Cokethia Rachel, CPC, CPMA

### GENERAL SESSION 6

Interested in learning about some of the alternate roles present today in revenue cycle? Are you at the point in your career where you are looking for a change or want to try something new? Do you enjoy working with data, finance, or technology? Are you someone who yearned to be an attorney in a previous life, but decided law school was not for you? If you answered yes to one or any of these questions, join us for this panel discussion to learn how others made the shift and what exactly their roles consist of. The business of healthcare is a BIG, BIG world with almost limitless opportunities! Learn about the importance of personal branding, the most effective way to highlight your skills, and how to differentiate yourself from the competition.

3:45 PM - 4:15 PM

## Break

### EXHIBIT HALL 8



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4:15 PM - 5:30 PM | 1.25 CEUs

## Breakout Session 6

### 6A: Coding Secrets From a Family Physician

Samuel Le Church MD, MPH, CPC, CRC, CPC-I

“Oh, there’s a code for that?” If you often hear this from your primary care providers, they are probably not documenting all of their work. This presentation offers an overview of high-yield codes to ensure your practice gets paid for everything your providers do.

### 6B: Nashville Entertainment: Can You Hear the Music?

Michelle M Mesley-Netoskie, COC, CPC, CPB, CPMA, CPPM, CRC, CPC-I

This session will encompass a review of the anatomy and the function of the ear. Understanding the ear anatomy is critical when

it comes to using the correct CPT codes to describe the procedure(s) performed. Discussion will include treatment and diseases of the ears. From cerumen removal, eustachian tube dilation, injections, amplification, dizziness, Meniere’s disease, hearing loss and other common ENT ear complaints.

### 6C: Trust Me, I’m a Surgeon

Megan Ash-Koebert, CPC, CPMA / Nicole Sellitto, CPC

This presentation will focus on fraud, waste, and abuse of vascular codes. A case study involving vascular procedures will be presented. Attendees are encouraged to think outside of the box when conducting an investigation of vascular codes.

### 6D: Gender Neutral Birth Certificates and Transgender Identification in the EMR and Billing

Kathy Burkhardt, MSL, RHIA

At birth, we are assigned a gender of Male or Female. Gender identity for some individuals may be different from their birth sex. Originally birth certificates were used as a record of existence but have transitioned to an ‘identity document’ This presentation will address how states are moving to neutral gender birth certificates as well as responding to the unique needs of this demographic group with the implementation of more accurate and appropriate data collection to help transform health information technology research and EMRs on the specific needs to transgender patients.

### 6E: Don’t Be Singing The Folsom Prison Blues - Understanding & Utilizing NCD, LCD & Payer Guidelines

Marianne Durling MHA, RHIA, CCS, CDIP, CPC, CPCO, CDEI, CIC, Approved-Instructor

This session will focus on how best to utilize CMS NCD’s, MAC LCD’s and Payer guidelines to improve your compliance, revenue and be better positioned for any necessary appeals. This information is invaluable as you create coding guidelines and system logic rules.

### 6F: The Credentialing Challenge: How Quickly Can a Provider See Patients and Get Paid?

Stephanie Ann Theborge, CPC, CPCO, CPB, CPMA, CPPM, CEMC, CHONC

What is credentialing and why is it so important? Credentialing a new provider can seem like a daunting task, but with the right tools and workflows, anyone can master it. I will break down the fundamentals of credentialing: what is it and why do it, share best practices, payer requirements, and how the role of Credentialing Specialist has evolved.

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## 6G: Time for Your RCM Checkup

Yvonne D Dailey, CPC, CPB, CPC-I

Maintaining a healthy revenue cycle management is important to the success of every practice. In this session, I will show you how to calculate both your NCR and GCR. We will discuss important metrics for every practice, as well as denial management. Join the discussion to improve the health of your RCM.

## 6H: Identifying/Avoiding Errors In Fraud Enforcement Investigations

Michael D Miscoe, Esq, CPC, CPCO, CPMA, CASCC, CCPC, CUC

This presentation will provide attendees with a definitional understanding of the terms fraud, waste and abuse. Next attendees will be exposed to issues impacting identification of potentially fraudulent conduct; material misrepresentation and intent. Attendees will also be exposed to the appropriate role of experts and finally, through a series of case examples, attendees will be exposed to a number of common audit errors that compromised the government's false claims act allegations.

## 6I: Proactive Compliance to Protect Reimbursements

Courtney Tito

This session will cover the various compliance activities providers can implement now to prevent and, if necessary, defend reimbursement audits from federal and commercial payers.

## 6J: The Risk Game - Payment and Documentation Guidelines

Colleen Gianatasio, CPC, CPCO, CPC-P, CDEO, CPMA, CPPM, CRC, CPC-I / Jaci J. Kipreos, COC, CPC, CDEO, CPMA, CRC, CPC-I, CEMC

Risk adjustment is all about the diagnosis with some very unique rules for what counts for risk. The AMA documentation guidelines have placed a lot of emphasis on documenting a thought process and outlining risks to patients and severity of the condition(s). Do these two worlds collide or connect? This session will address that thought as we consider both angles and dissect a few visit notes.

7:00 PM - 10:00 PM | 0 CEUs

## Honky-Tonk After-Hours Corral

### OFFSITE

7:00 pm - 10:00 pm - Free Event Open to All

Join AAPC at the Wildhorse Saloon in downtown Nashville for some entertainment and dessert. Dance the night away - well at least some of the night - you still have some more education to pack in the next day!

### TRANSPORTATION

6:00 pm - 10:00 pm - Free Shuttle Open to All

Experience Nashville with your conference friends. Enjoy a complimentary shuttle service to and from downtown. Explore. See a show or grab some dinner. Don't forget to take a trip over to the Wildhorse Saloon for even more fun and engagement with your community. Last bus leaving downtown to go back to the Gaylord Opryland Resort will be 10:00 pm.

# Conference Notes

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# Schedule: Wednesday, May 24, 2023

8:00 AM - 9:00 AM

## Networking Breakfast

GENERAL SESSION 7

9:00 AM - 10:00 AM | 1 CEUs

## Keynote Session

Larry Weaver

GENERAL SESSION 8

Motivational, inspirational, & funny. Delivering a one-of-a-kind, uplifting message. Larry Weaver is a nationally-touring motivational speaker and clean comedian backed by years of professional experience. His easy-going demeanor, Southern charm, and quick wit have won the hearts of audiences across America. Larry grew up in the rural village of Saxapahaw, NC and started performing at a young age. After majoring in accounting at the University of North Carolina, Larry left his CPA dreams behind to pursue a career in stand-up comedy. He has shared the stage with entertainment legends like Faith Hill, Chris Rock, and "Weird Al" Yankovic – just to name a few. You can hear him daily on Sirius XM radio's "Laugh USA" and "Jeff and Larry's Comedy Roundup." A true veteran of the stage, Larry has delivered thousands of keynotes at corporate events, conventions, annual meetings, and conferences across the United States.

10:00 AM - 10:15 AM

## Break

10:15 AM - 11:30 AM | 1.25 CEUs

## Breakout Session 7

### 7A: Hidden Gems In the ICD-10-CM Coding Manual

Jennifer Shennel Simmons, CPC, CPC-I

This session will explore the ICD-10-CM code book in detail, including guidance on how to quickly find coding specifics. Anatomical illustrations will be explored, along with an explanation of how to use the tabular list as a major source for medical terminology and anatomy/physiology. Current coders will walk away with a better understanding of how to find and apply guidelines to enhance their productivity and accuracy. Future coders preparing for the CPC® exam will benefit from becoming more familiar with the ICD-10-CM code book.

### 7B: Unraveling the Complexities of Arthroscopic Procedures of the Shoulder, Hip, and Knee

Jessyka Burke, CPC, CASCC, COSC

Learn the intricacies of the shoulder, hip, and knee scope procedures. By the end of the presentation, attendees will be confident in coding these cases, educating providers on documentation improvement, and challenging medical necessity and bundling denials.

### 7C: Infusion Confusion

Kelly C Loya, CPC, CPC-I

Current infusion and injection administration coding concepts were established in 2006. With no significant changes since, coders and clinicians continue to struggle with documentation and service reporting. This session will explore common terms and concepts for infusion and injection documentation, coding, and billing. A tool will be introduced to reinforce coding.

## 7D: Mastering ICD-10-PCS Coding

Kathryn Williamson, CPC, CDEI, CIC, CCVTC, Approved-Instructor

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This session aims to strengthen inpatient coders' understanding of the problematic aspects of ICD-10-PCS coding to bolster their coding abilities. We will use operative reports and examples to break down essential and complex concepts, guidelines, and procedures.

## 7E: Outpatient Treatment of Autism and Related Disorders

Kathy Burkhardt, MSL, RHIA

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Every person with autism has unique strengths and challenges. There is no one size fits all approach to autism treatment and intervention. The term Autism Spectrum Disorder (ASD) is now used since there is such a wide variety of symptoms and severity. This presentation will address conditions such as autism, Asperger's, childhood disintegrative disorder and other forms of pervasive developmental disorders as well as symptoms, causes, diagnosis, and treatment.

## 7F: Establish and Hardwire a High-Performance Culture with a Workload System

Adrienne Lloyd, MHA, FACHE

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One of the most common reasons employees leave organizations is a feeling of workload imbalance or unfairness in their work unit. Without consistent accountability, organizations are at risk for both inefficient flow and losing their high-performing staff, creating a detrimental impact on their entire practice. By establishing a system with clear expectations and measures for individual and team performance, you can increase engagement, teamwork and productivity - laying the basis for optimal clinical flow. This session will help attendees will learn key strategies to hard-wire and improve processes and build an engaged team-based culture, while reducing the frequency of workload imbalance and intensity of training new staff.

## 7G: Win The Audit and Recoupment Game

Karlene Dittrich, CPC, CPMA

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In a "Rapidly Changing and Unstable Healthcare Reimbursement Environment," Protecting insurance revenue received and entitled for services rendered in good faith, has never been more vital or challenging!! The best defense is a good offense, utilizing compliant based strategies. This session offers valuable takeaways that help equip and empower executive, revenue cycle and claims management teams on practical ways to safeguard against improper audit attempts and offsets that do not align with federal and state laws.

## 7H: Improving Coding/Audit Result Accuracy and Communicating/Coding Audit Results Effectively

Michael D Miscoe, Esq, CPC, CPCO, CPMA, CASCC, CCPC, CUC

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This presentation will provide the attendee with risk analysis techniques, which are necessary to ensure the legal accuracy of audit results. Legally accurate findings are necessary to avoid audit error that would otherwise incorrectly create voluntary disclosure risk. Attendees will also learn how to identify findings that are not technically errors, but are nonetheless indicative of post payment risk and how to differentiate such findings so that physicians/providers/decision-makers can make informed choices about disclosure and/or corrective action.

## 7I: The 2023 Medicare Physician FEE Schedule Final Rule. What's new, what's changing?

Christopher Adam Parrella, ESQ, CHC, CPC, CPCO

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Learn about CMS's 2023 Medicare Physician Fee Schedule reimbursement and coverage changes which include telehealth, E&M, behavioral health and many more.

## 7J: Compliance Panel

Khushwinder Singh MD MHA, CPC, CPCO, CPMA, CRC / Jaci J. Kipreos, COC, CPC, CDEO, CPMA, CRC, CPC-I, CEMC / William E Hopkins / Sandra Kay Giangreco Brown, COC, CPC, CPC-I, COBGC

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Come and listen to the view points from the experts from healthcare law, health plans and provider groups. Panelists will discuss areas related to healthcare compliance, fraud, waste and abuse. This session will focus on to how to avoid pitfalls related to non-compliant practices in coding and billing. The session will focus on most frequently asked questions related to regulatory guidelines, upcoding and insufficient documentation. Learn about good practices around building robust compliance programs, building guardrails for your coding and auditing programs.

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11:30 AM - 11:45 AM

## Break

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11:45 AM - 1:00 PM | 1.25 CEUs

## Breakout Session 8

### 8A: The Ins and Outs of Medicare Wellness

Kaitlyn Brack, CPC, CEMC, CFPC, CPEDC, Approved-Instructor

If you are in the primary care world, it is no secret that Medicare wellness visits are performed in the office. There are strict documentation guidelines for them, but just how strict are they? And where do we find the documentation requirements? Are they the same as a preventive visit? Join this session to learn the answers to these questions as we discuss documentation guidelines, tools, educational tips for providers and coders, and potential denial areas.

### 8B: Diving Into Diagnostic Radiology

Nate Felt, CPC

Come learn about common errors and best practices for diagnostic radiology documentation and coding. This presentation will dive into documentation requirements needed to support common

diagnostic radiology procedures. We will also review common coding errors that can be avoided as we work with radiologists to educate them on coding guidelines.

### 8C: 2023 Hernia Repair Changes and Other Abdominal Surgeries

Christopher Chandler, CPC, CGSC

The hernia repair codes were completely changed at the beginning of 2023! The AMA deleted most of the old hernia repair codes and created a completely new set of codes. CMS has also made major changes to the reimbursement of these new hernia repair codes. This course will cover both the AMA and CMS changes. It will also cover the NCCI pairs, coding grey areas, and documentation tips for abdominal surgeries to help you coach your providers on how to document and bill appropriately for abdominal surgeries.

### 8D: Extracorporeal Membrane Oxygenation - ECMO

Louis Jimenez, RRT, CHT

Overview of ECMO, Extracorporeal Membrane Oxygenation as it relates to tissue oxygenation, cellular oxygen consumption, perfusion, and pathophysiologies that require enhanced oxygenation. This lecture will cover both respiratory and cardiac respiratory ECMO modalities.

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## 8E: Outpatient Facility Coding

Michele M Stevens, CHC, CPC, CDEO, CPMA, CRC

Understanding the types of services and coding knowledge for capturing revenue in an outpatient facility setting while ensuring that the seventy-two-hour rule has been followed. Discussion of the importance of charge capture, custom system edits and Medicare rules surrounding bundling. Broad overview of NCD/LCD and how they impact ABN use.

## 8F: Benchmarking for Practice Success

Tracy Bird, CPC, CPMA, CPC-I, CEMC

Benchmarking key areas of a medical practice improves performance. This session will underscore the importance of benchmarking by showcasing three specific areas: improving efficiency, maximizing revenue, and enhancing patient satisfaction. Case studies will be utilized to focus on how to implement effective benchmarking in your practice.

## 8G: How To Better Utilize Medicare Coding Resources (Including Online-Only Manuals) for Physician Billing

Tyler Griffeth, CPC, CPRC

Session will discuss pre-auths, payer policy, and what billing situations you could be in that the CMS manuals can answer.

## 8H: Hitting the High Notes of Revenue Cycle Auditing

Amy Lee Smith, COC, CPC, CPMA

Let's talk about why our colleagues shouldn't sing the blues if they're audited! We will discuss why we do chart audits, how to perform them, and how and to whom to communicate results. This session will include a high-level overview of auditing; we'll cover topics such as why audits are important, best practices for setting up audit tools and writing reports, and we will walk through a quick step-by-step audit "checklist" while sharing tips and examples along the way.

## 8I: The Essential Role of Coders and Auditors in Risk Adjustment Litigation

Edward Baker

This presentation will examine the important role of diagnosis coding in False Claims Act litigation involving Medicare Advantage risk adjustment. Learn about the current status of FCA whistleblower complaints involving risk adjustment, who files them, the theories of liability pursued (and not pursued) by the government, and the continuing compliance risk presented by inaccurate or unsupported codes.

## 8J: Communicating With Providers

Emily Schmidt Barnette, CPC, CPC-P, CDEO, CPB, CPMA, CRC, CPC-I

Communicating with providers is a necessary skill for coders, auditors, and CDI professionals. This presentation is designed to help healthcare professionals understand the importance of clear and accurate communication. We will explore appropriate approaches to both verbal and written communication.

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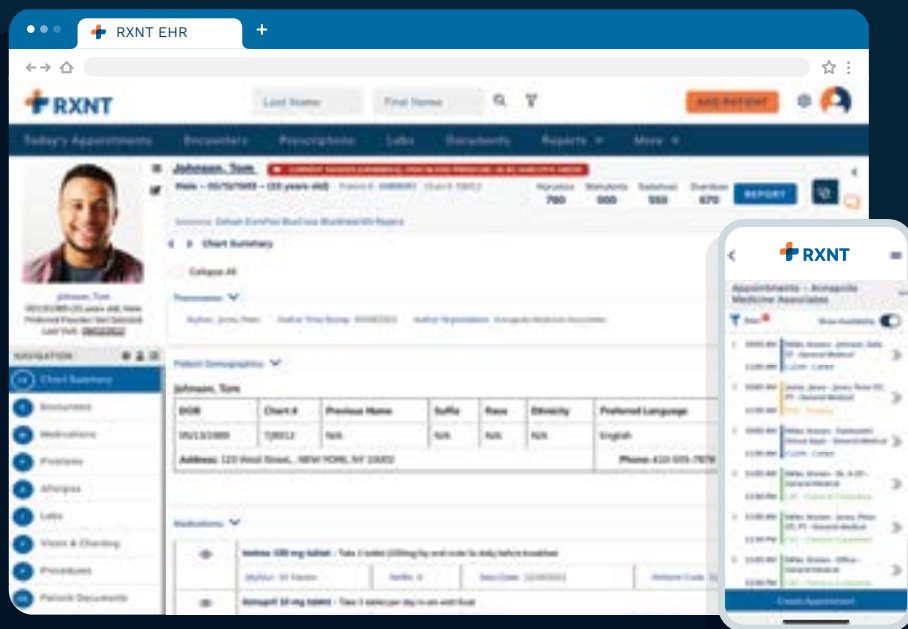


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Pre-Conference	Rookies – Learn the Ropes		1.00
General Session 1	Conference Welcome		1.00
General Session 2	E/M Panel		1.25
General Session 3	Keynote Session: Paul Keckley		1.00
Breakout Session 1			1.25
Breakout Session 2			1.25
Anatomy Expo	Anatomy Expo		3.00
Breakout Session 3			1.25
Breakout Session 4			1.25
General Session 4	Legal Trends Panel		1.25
General Session 5	The CPT® Code Set and Digitally Enabled Care		1.25
Breakout Session 5			1.25
General Session 6	Alternate Career Paths and Opportunities in RCM Panel		1.25
Breakout Session 6			1.25
General Session 7	Networking Breakfast		1.00
General Session 8	Keynote Session: Larry Weaver		1.00
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