

HEALTHCON 2022 Virtual

Frequently Asked Questions

Events
BY AAPC

AAPC's Official COVID-19 Statement

After much deliberation, AAPC has decided to make HEALTHCON 2022 a completely virtual event. AAPC wants to maintain a safe environment and promote the wellbeing of all conference attendees and the last few weeks have underscored the unpredictability of COVID-19 and the Omicron variant.

Refund/Cancellation Policies

Cancellation Policy: Registrants can transfer to another event and pay the difference in cost or receive a full refund. NO REFUNDS or CREDITS will be issued for no-shows. AAPC will not be responsible for reimbursement of any participant's expenses related to the cancellation or postponement of an event.

Transferring to a Future Event

How long do I have to move my attendance at a future event or transfer to another in-person?

You have until two weeks prior to the event to switch your conference registration to a future event or to transfer your registration to another member.

What if I want to attend HEALTHCON in-person?

HEALTHCON 2022 will be a fully virtual conference. If you would like to attend an in-person conference, you can register for a future conference scheduled to be in-person.

HEALTHCON Regional 2022 in Denver, CO (August 3-5)

HEALTHCON 2023 in Nashville, TN (May 21-24, 2023)

What's Included with HEALTHCON Virtual

Access to the latest updates in the industry, latest announcements from our CEO Bevan Erickson, general sessions, earn up to 18 CEUs, access to 80+ educational session recordings, and a conference registration bag.

Please note: Conference bag, T-shirt, conference pin, and giveaways from our exhibitors will be mailed ahead of the event dates.

If I am a virtual attendee, will I receive conference swag?

Yes, we will ship out a conference bag, T-shirt, and conference pin, along with any giveaways from our exhibitors.

Event & Session Information

What are the dates and times for the virtual 2022 HEALTHCON?

The schedule as listed will be maintained for the virtual event – March 27-30. Please note that all program times listed are in the **Eastern Time Zone**. Check [agenda](#) on the event website for the most up to date schedule times.

Do I need to download software if I opt to transfer my registration to the virtual HEALTHCON 2022

You will only need a computer with a web browser (Google Chrome, Apple Safari, etc.), an internet connection, and speakers. There will be no software to purchase or download. Stay tuned for instructions from us on connecting to the event.

The conference is less than a week away and I still haven't received an access link.

What do I do?

Please check your SPAM/JUNK mailbox. If you are still unable to locate your access link email conferences@aapc.com and we will be able to get your personalized access link.

What if I was scheduled for the Teach the Teacher preconference event?

You will be transferred to virtual attendance. Kris Taylor will email instructions on how to access the Teach the Teacher sessions.

How do I earn CEUs?

At HEALTHCON live events, attendees are only able to earn CEUs for the sessions they physically attend. As such, virtually attendees must attend the live virtual sessions to earn CEUS. You will not be able to earn CEUs via the recordings. However, as a virtual attendee, you will receive access to all 80 of the recorded sessions. At the end of each session the speaker will provide you with a CEU code that you will put into your CEU tracker on aapc.com. You can also input this CEU code directly into AAPC's app. You must attend the live session in order to get the CEU code.

How do I access the conference app?

You will receive an email two weeks prior to conference with instructions on how to download and access the app.

How do I register for sessions and see the session slides?

AAPC.com: Once session selection is open, login to your member area and access the event portal under purchases and items. This is where you will select sessions ahead of time.

Conference App: Once you receive instructions on how to access the conference app, you will make any adjustments to your schedule in the app. You can also access all the session slides on the conference app once available.

Does session selection close?

No, session selection will not close. Prior to the conference being available, you will make you session selection in your MyAAPC account. Once the conference app is open, you will make changes to your schedule there.

When are session slides available for me to download?

We strive to have the session handouts two weeks prior to the event. In the event all presentations are not available at first, we will upload them as soon as we receive it and have permission from the speaker to share.

Future events & dates to remember

We have many great locations booked for the future! Check out all our upcoming conference dates.

- DOCUCON, a Clinical Documentation Improvement Virtual Conference: April 26-27, 2022
- RISKCON, a Risk Adjustment Virtual Conference: June 22-23, 2022
- HEALTHCON Regional 2022 Denver, CO: August 3-5, 2022
- Collaborative Compliance Conference, presented by AAPC & AHLA, Virtual Conference: August 30-31, 2022
- AUDITCON, an Auditing Virtual Conference, November 3-4, 2022
- HEALTHCON 2023 Nashville, TN: May 21-24, 2023

We look forward to HEALTHCON 2022 Virtually as an opportunity to gather the AAPC community to be able to reconnect! Thank you for your understanding and ongoing enthusiasm for AAPC and our community.